March 27, 2020   11:50 AM   from Morris Pelzel to all participants: Good afternoon. We're in a special type of meeting called a WebEx Event. By default, attendee cameras are off, and mics are muted. You will still see a row of icons on your screen that allow you to enable the participant list and chat panels. You can write questions, comments, responses, links, etc., in the chat, and all attendees will see them. If you want to speak, hover over your name in the participant list, and you should see a "raise hand" icon. Use that to indicate that you wish to speak.The host can then unmute you. We can also enable you to share your screen if that is desirable. You should be able to see and hear the panelists, unless they are not sharing their camera/audio. If you feel that you could add value to the meeting by being a panelist, just indicate that in the chat, and I will change your status.

March 27, 2020   12:03 PM   from Samuel Rebelsky to all panelists: How do we keep the list of attendees up?

March 27, 2020   12:04 PM   from Katherine (Katie) Waldwn to all participants: List of icons that includes a head icon that allows you to see the panelists and a pop-up window with the Attendee List

March 27, 2020   12:04 PM   from Samuel Rebelsky to all panelists: On my screen, there's a "View all attendees…" link, but that brings up a pop-up window that disappears after a few seconds.

March 27, 2020   12:05 PM   from Ivy Schuster to all participants: can you move that pop-up to an alternate window to keep it up. Mine is open on my second screen

March 27, 2020   12:05 PM   from Katherine (Katie) Waldwn to all participants: Hi folks--for folks just joining us, a welcome message from Mo.

March 27, 2020   12:06 PM   from Katherine (Katie) Waldwn to all participants: Good afternoon. We're in a special type of meeting called a WebEx Event. By default, attendee cameras are off, and mics are muted. You will still see a row of icons on your screen that allow you to enable the participant list and chat panels. You can write questions, comments, responses, links, etc., in the chat, and all attendees will see them. If you want to speak, hover over your name in the participant list, and you should see a "raise hand" icon. Use that to indicate that you wish to speak.The host can then unmute you. We can also enable you to share your screen if that is desirable. You should be able to see and hear the panelists, unless they are not sharing their camera/audio. If you feel that you could add value to the meeting by being a panelist, just indicate that in the chat, and I

will change your status.

March 27, 2020	12:06 PM	from Ivy Schuster to all participants:	I'm hoping on a mac to check it out. The user experience between web vs app on mac and pc are significantly different.

March 27, 2020	12:06 PM	from Morris Pelzel to all participants:	OK, thanks Ivy.

March 27, 2020	12:09 PM	from Leslie Gregg-Jolly to all panelists:	If it is appropriate for this forum, I would love to hear pros and cons of using collaborate vs WebEx for student presentations (with no students being in China).

March 27, 2020	12:10 PM	from Katherine (Katie) Waldwn to all participants:	Thank you, Leslie--I'll raise this question for other panelists. Gina and Ivy will have more insight here

March 27, 2020	12:11 PM	from Katherine (Katie) Waldwn to all participants:	Link to Piazza resource Laura was mentioning: https://piazza.com/

March 27, 2020	12:12 PM	from Katherine (Katie) Waldwn to all participants:	This can be enabled from within P-Web.

March 27, 2020	12:12 PM	from Gina Donovan to all participants:	Just jumping in to mention that Piazza can be added to your Blackboard course if you wish.

March 27, 2020	12:12 PM	from Katherine (Katie) Waldwn to all participants:	Thanks, Gina!

March 27, 2020	12:12 PM	from Gina Donovan to all participants:	Jinx1

March 27, 2020	12:13 PM	from Morris Pelzel to all participants:	Good afternoon. We're in a special type of meeting called a WebEx Event. By default, attendee cameras are off, and mics are muted. You will still see a row of icons on your screen that allow you to enable the participant list and chat panels. You can write questions, comments, responses, links, etc., in the chat, and all attendees will see them. If you want to speak, hover over your name in the participant list, and you should see a "raise hand" icon. Use that to indicate that you wish to speak.The host can then unmute you. We can also enable you to share your screen if that is desirable. You should be able to see and hear the panelists, unless they are not sharing their camera/audio. If you feel that you could add value to the meeting by being a panelist, just indicate that in the chat, and I will change your status.

March 27, 2020   12:16 PM   from Angelo Mercado to all participants: No they can't.

March 27, 2020   12:16 PM   from Angelo Mercado to all participants: Have to be Moderators in Collaborate.

March 27, 2020   12:17 PM   from Katherine (Katie) Waldwn to all participants: Angelo--to clarify, students are not able to initiate a session in Collaborate without being a moderator?

March 27, 2020   12:17 PM   from Vanessa Preast to all panelists: Notes from session: https://docs.google.com/document/d/12rXVKm17KD4poApyYiONE9kzSp6qDvzznDHmWGnUVLg/edit?usp=sharing

March 27, 2020   12:17 PM   from Angelo Mercado to all participants: Correct.

March 27, 2020   12:17 PM   from Katherine (Katie) Waldwn to all participants: Gina, if I'm restating this correctly: Students can initiate a sesson by joining the open course room, as long as the course room is unlocked or open

March 27, 2020   12:18 PM   from Gina Donovan to all participants: Yes. And the course room is open by default.

March 27, 2020   12:18 PM   from Katherine (Katie) Waldwn to all participants: Students can also record from within Collaborate if there is a group space that has been created for them?

March 27, 2020   12:19 PM   from Liz Queathem to all participants: Is Blackboard Collaborate accessible to students who are visually or hearing-impaired?

March 27, 2020   12:19 PM   from Gina Donovan to all participants: Students can record within Collaborate if the are in a group in Blackboard. That is something that has to be set up for the calss as a whole.

March 27, 2020   12:19 PM   from Katherine (Katie) Waldwn to all participants: Thank you for clarifying.

March 27, 2020   12:19 PM   from Katherine (Katie) Waldwn to all participants: Liz--I'll raise this with the panelists.

March 27, 2020   12:21 PM   from Angelo Mercado to all participants: Leslie, students can't log in to WebEx. They can join meetings without accounts, but they can't host without. That doc is for us only.

March 27, 2020   12:21 PM   from Katherine (Katie) Waldwn to
all participants: Correct—students do not have WebEx accounts
and are not able to host WebEx meetings.

March 27, 2020   12:21 PM   from Liz Queathem to all
participants: Shout-out to Gina for a great Blackboard Collaborate
training session yesterday!

March 27, 2020   12:22 PM   from Liz Queathem to all
participants: Can we assign students to different groups on
different days in Collaborate, if we want to mix up discussion groups?

March 27, 2020   12:23 PM   from Ivy Schuster (privately):
        Thanks for catching the hand! I'm still getting logged in on
my mac to help Sam

March 27, 2020   12:23 PM   from Stephanie Peterson to all
participants: I've seen this very short Collaborate introduction
that could be shared with students. https://www.youtube.com/watch?
v=1W4sGpVmJaY

March 27, 2020   12:23 PM   from Angelo Mercado to all
participants: Colleagues, thank you for all your work, but I have a
concern: students have no way to video-conference amongst themselves
on the platforms we endorse and support.

March 27, 2020   12:23 PM   from Katherine (Katie) Waldwn to
all participants: Groups within Blackboard/P—Web instance are
more permanent (and private) versus Collaborate's breakout group
functionality which allows or offers more flexibility

March 27, 2020   12:24 PM   from Katherine (Katie) Waldwn to
all participants: Angelo——I'll raise this question with the
panelists.

March 27, 2020   12:24 PM   from Laura Sinnett to all
panelists: Lower hand by toggling on hand icon again.

March 27, 2020   12:24 PM   from Angelo Mercado to all
participants: Independently.

March 27, 2020   12:24 PM   from Angelo Mercado to all
participants: Thank you, Katie.

March 27, 2020   12:24 PM   from Morris Pelzel to all
participants: Yes, I think you have to lower your hand yourself
after you're through speaking ... I can't do that as host

March 27, 2020   12:25 PM   from Angelo Mercado to all

participants: Right, but outside-class gatherings.

March 27, 2020   12:25 PM   from Laura Sinnett to all
panelists: Yes Mo. We do it ourselves.

March 27, 2020   12:25 PM   from Morris Pelzel to all
participants: Thanks for clarifying that, Laura

March 27, 2020   12:26 PM   from Katherine (Katie) Waldwn to
all participants: https://www.grinnell.edu/campus-life/health-
wellness/coronavirus/connected

March 27, 2020   12:26 PM   from Ivy Mac attack to all
participants: I'm log out and try to come in as an attendee. Are
you on the app or the web version on mac?

March 27, 2020   12:27 PM   from Vanessa Preast to all
panelists: Could the instructor set up a discussion board or
collaborate area that is for social stuff?

March 27, 2020   12:27 PM   from Ivy Mac attack to all
participants: Oops, sorry, meant to send that last message just to
Sam R!

March 27, 2020   12:28 PM   from Angelo Mercado to all
participants: Why can't a group of friends just socialize in one of
our platforms?

March 27, 2020   12:29 PM   from Katherine (Katie) Waldwn to
all participants: Angelo--I'm going to send this question/
concern on to the folks over in SGA and Student Affairs who are
working on the #GrinnelliansStayConnected initiative

March 27, 2020   12:29 PM   from Katherine (Katie) Waldwn to
all participants: This is an important question and topic for
us to be thinking about and prioritizing for our students

March 27, 2020   12:30 PM   from Vanessa Preast to all
panelists: Could the instructor set up a recurring webex meeting
and set the mentor as a host?

March 27, 2020   12:30 PM   from Angelo Mercado to all
participants: Again, colleagues, thank you for all your work, but
please tell students as soon as you can what they can or can't do and
how.

March 27, 2020   12:30 PM   from Katherine (Katie) Waldwn to
all participants: Vanessa--I'll raise this question with Ivy.

March 27, 2020   12:33 PM   from Katherine (Katie) Waldwn to

all participants: Grinnell Library guide for distance learning:
https://grinnell.libguides.com/DistanceLearning

March 27, 2020   12:33 PM   from Julia Bauder to all
participants: Make a library lab appointment, and we will WebEx
with them!

March 27, 2020   12:34 PM   from R Cecilia Knight to all
participants: email is fine as well

March 27, 2020   12:34 PM   from Julia Bauder to all
participants: Yes! Via WebEx screen sharing.

March 27, 2020   12:34 PM   from Katherine (Katie) Waldwn to
all participants: Thank you, Library colleagues for jumping in!

March 27, 2020   12:37 PM   from Angelo Mercado (privately):
        Thanks for your attention, Katie. One consequence of lack of
information and documentation now: I don't know how to set things up
in my course that students can actually use with full functionality.

March 27, 2020   12:37 PM   from Liz Queathem to all
participants: I'm simultaneously on Blackboard Collaborate right
now trying to figure out how to give my mentor the moderator role ––
can I do that myself?

March 27, 2020   12:37 PM   from J Montgomery Roper to all
participants: Can BB collaborate make a recording with a slide deck
and capture video in the corner? I know Gina had run a test and the
preliminary answer seemed to be no. Just want to double check if this
is the case. Separately, I am concerned about difficulties students
might have watching a 15 minute lecture recorded on webex and dropped
into blackboard because of how large that file might be. I'm
sensitive to the fact that some students will not have great
connection.

March 27, 2020   12:37 PM   from Ivy Schuster (privately):
        Does Angelo have a new question, or just up from earlier?

March 27, 2020   12:37 PM   from Laura Sinnett to all
panelists: 60 percent for me plust have dropped assignments.

March 27, 2020   12:37 PM   from Ivy Schuster (privately):
        back to helping monitor this!

March 27, 2020   12:38 PM   from Laura Sinnett to all
panelists: My learning goals are now more focused.

March 27, 2020   12:38 PM   from Katherine (Katie) Waldwn to
Angelo Mercado (privately):   Angelo––This is useful feedback for

us to have. The trainings Ivy and Gina have been offering address some of these questions. They are also able to address specific concerns or technology questions folks have. Gina's email is [donovang@grinnell.edu]

March 27, 2020   12:39 PM   from Morris Pelzel to all participants: I think it's up from earlier.

March 27, 2020   12:39 PM   from Katherine (Katie) Waldwn to Angelo Mercado (privately):   The instructional continuity SharePoint site has some information about platforms, access, and functionality (https://grinco.sharepoint.com/sites/its/SitePages/ InstructionalContinuity.aspx)

March 27, 2020   12:40 PM   from Katherine (Katie) Waldwn to all attendees: Monty——I was troubleshooting this with Eric Ohrn. WebEx allows you to screen share and still capture the webcam video feed. Will forward you emails later today

March 27, 2020   12:41 PM   from Katherine (Katie) Waldwn to all attendees: https://grinco.sharepoint.com/sites/its/SitePages/ SoftwareAccess.aspx

March 27, 2020   12:41 PM   from Angelo Mercado (privately):   Thanks. Just by way of information/anecdote sharing: I've turned up questions/issues as I've been going. I test-drove and trouble-shot with students yesterday and the day before. They don't know how things work, and we were surprised how different our accesses are.

March 27, 2020   12:42 PM   from Ivy Schuster (privately):   not seeing your link in the chat!

March 27, 2020   12:42 PM   from Katherine (Katie) Waldwn to all attendees: ITS Software list link: https:// grinco.sharepoint.com/sites/its/SitePages/SoftwareAccess.aspx

March 27, 2020   12:43 PM   from Katherine (Katie) Waldwn to Ivy Schuster (privately): did it show up there?

March 27, 2020   12:43 PM   from Ivy Schuster (privately):   nope

March 27, 2020   12:43 PM   from Ivy Schuster (privately):   still not seeing it

March 27, 2020   12:46 PM   from Erik Simpson to all participants: I'm cutting back and simplifying content, too——both because students don't have their normal resources (material, emotional, etc), as others have noted, and because our normal class

discussions simply allow us to work through assigned reading and student writing with a kind of efficiency and effectiveness that isn't possible using remote and asynchronous tools.

March 27, 2020   12:47 PM   from Katherine (Katie) Waldwn to all attendees: More information about accessibility/inclusion for remote teaching and sharing materials: https://instructionalcontinuity.sites.grinnell.edu/getting-started/accessibility-inclusion/

March 27, 2020   12:48 PM   from John Rommereim to all participants: What's the best way to have students submit videos of musical performances?

March 27, 2020   12:48 PM   from Katherine (Katie) Waldwn to all attendees: Thanks, John for this question--I'll raise this with our panelists.

March 27, 2020   12:49 PM   from Angelo Mercado to all participants: John: OneDrive (assuming students can use OneDrive)?

March 27, 2020   12:50 PM   from Katherine (Katie) Waldwn to all attendees: https://instructionalcontinuity.sites.grinnell.edu/getting-started/specialized-resources-labs-studio/

March 27, 2020   12:50 PM   from John Rommereim to all participants: thanks!

March 27, 2020   12:51 PM   from Tammy Nyden to all participants: I did not understand an earlier comment. Can we record our screen in Collaborate as we are lecturing in a video or only Webex?

March 27, 2020   12:52 PM   from Gina Donovan to all participants: Tammy, that depends on how it is being shared.

March 27, 2020   12:52 PM   from Ivy Schuster to all participants: Yes, you can record your screen in either, it will just not capture student or lecturer images

March 27, 2020   12:52 PM   from Katherine (Katie) Waldwn to all attendees: Tammy--You can record a screen share in Collaborate or WebEx. If you want to capture the web cam of you speaking + the screen share, only WebEx works for that

March 27, 2020   12:52 PM   from John Rommereim to all participants: Leslie, That seems possible too; I was surprised the panelists didn't mention that.

March 27, 2020   12:53 PM   from John Rommereim to all

participants: Would there be any substantial difference between submitting videos on Blackboard and using OneDrive?

March 27, 2020   12:53 PM   from Vanessa Preast to all panelists: Would the video of the annotations in collaborate remain? i.e. if I watch the recording I can see the annotations?

March 27, 2020   12:54 PM   from John Rommereim to all participants: Good to know.

March 27, 2020   12:54 PM   from Katherine (Katie) Waldwn to all attendees: Vanessa—not sure. That's something that remains to be tested.

March 27, 2020   12:55 PM   from John Rommereim to all participants: Can they submit to Kaltura from China?

March 27, 2020   12:56 PM   from Liz Queathem to all participants: I have to leave for another meeting. Thank you so much, everyone -- this is extremely helpful! Stay well.

March 27, 2020   12:56 PM   from Katherine (Katie) Waldwn to all attendees: Thanks, Liz for being able to join and contribute!

March 27, 2020   12:56 PM   from Morris Pelzel to all participants: You're welome..there will be a recording of this session available.

March 27, 2020   12:57 PM   from Katherine (Katie) Waldwn to all attendees: https://instructionalcontinuity.sites.grinnell.edu/

March 27, 2020   12:57 PM   from Angelo Mercado to all participants: Thank you, everyone. Good luck, everyone!

March 27, 2020   12:58 PM   from Stephanie Peterson to all participants: Carve out your own space if you can

March 27, 2020   12:59 PM   from Katya Gibel Mevorach to all panelists: a colleague offered most impt advice: "less is more"

March 27, 2020   1:00 PM   from Laura Sinnett to all panelists: Tammy is exactly correct. Some are bored and ready to go others have gone home to a house full of people.

March 27, 2020   1:02 PM   from Ivy Schuster to all participants: Have the first week to set expectation, technology and the new normal

March 27, 2020   1:06 PM   from Laura Sinnett to all panelists: I can use Piazza to monitor attendance (sort of) and

participation. Grading will be more lenient.

March 27, 2020   1:07 PM   from John Rommereim to all
participants: Leslie, You could take the videos into a video—
editing program and make them into one file, then post that.

March 27, 2020   1:08 PM   from Katya Gibel Mevorach to all
panelists: is it possible tht there will be an overall S/D/F for
everyone?

March 27, 2020   1:08 PM   from Laura Sinnett to all
panelists: I'm also going to let them know what their grades
will be if I did them now by the second Monday back so that they can
make informed S/D/F and withdrawal choices.

March 27, 2020   1:08 PM   from Tammy Nyden to all
participants: I am

March 27, 2020   1:08 PM   from Erik Simpson to all
participants: I am

March 27, 2020   1:09 PM   from Katya Gibel Mevorach to all
panelists: i recommended it to one student and sent to my
classes the option

March 27, 2020   1:09 PM   from Katya Gibel Mevorach to all
panelists: one student's concern was Medical School

March 27, 2020   1:10 PM   from Andrea Tracy to all
participants: Yes, but I have also given them an update on their
current grades and a guarantee that if they put in an honest effort/
communicate with me, their grade cannot go down (but it can go up)

March 27, 2020   1:10 PM   from John Rommereim to all
panelists: THanks for doing this!

March 27, 2020   1:11 PM   from Katherine (Katie) Waldwn to
all attendees: Thank you folks for attending and surfacing your
questions, feedback, suggestions, and concerns

March 27, 2020   1:11 PM   from Morris Pelzel to all
participants: Thanks John. I hope we can start looking at the
virtual choir next week.

March 27, 2020   1:12 PM   from Laura Sinnett to all
panelists: Thanks all. This has been very helpful.

March 27, 2020   1:12 PM   from Erik Simpson to all
participants: Like Tammy, I've shortened the seminar paper but
allowed students who need a longer one to do that. And I've promised

that if they want to expand their paper in the future (for a grad school application or whatever), I'll be there to help them.

March 27, 2020   1:13 PM   from Katya Gibel Mevorach to all panelists: thank you

March 27, 2020   1:14 PM   from David Neville to all panelists: Thanks, Mo! No comments from me.

March 27, 2020   1:15 PM   from Erik Simpson to all participants: Thank you!

March 27, 2020   1:15 PM   from Mina Nikolopoulou to all participants: Thank you all!

March 27, 2020   1:16 PM   from Carolyn Jacobson to all panelists: Thanks, panelists--and everyone offering training this week.

March 27, 2020   1:16 PM   from Kevin Engel to all participants: Thank you all!

March 27, 2020   1:16 PM   from Andrea Tracy to all participants: Thank you!

March 27, 2020   1:17 PM   from Katherine (Katie) Waldwn to Morris Pelzel (privately):   Mo--later today will loop you in on some further concerns Angelo was raising in the chat